

# Tracking Cashed-Check Activity at the Teller Line



Session 0 CU\*BASE GOLD - Teller Audit Inquiry by Member

**Teller Audit Inquiry by Member**

Teller ID  All Tellers      Branch/vault #       Processing date  Today  Prior

Transaction amount from  to

Processing date from  to  [MMDDYY]

Processing time from  to

Audit key type

Account base

Receipt ID

Delete flag  Active  Deleted  Both

Teller ID	Time	Audit Key	Audit Key Type	MR/MA Description	Account	Transaction Amount	Delete Flag
KN	12:50:30	797	7 Inhouse Draft		539900	27.00	
CY	8:40:56	62	6 Outside Check		539900	33.37	
CY	8:40:56	63	6 Outside Check		539900	53.09	
CY	8:41:06	64	2 Deposit/Payment		539900 - 110	33.37	
CY	8:41:11	65	B Cash Out		539900	53.09	
CY	8:41:54	66	8 Withdraw/Disbur		539900 - 110	500.00	
CY	8:41:57	67	B Cash Out		539900	500.00	
CY	10:46:20	3762	8 Withdraw/Disbur		539900 - 000	200.00	
CY	10:46:22	3763	B Cash Out		539900	200.00	
CY	9:47:01	119	6 Outside Check		539900	50.00	
CY	9:47:22	120	W TransferWithdraw		539900 - 051	200.00	
CY	9:47:22	121	1 TransferDeposit			200.00	
CY	9:47:43	122	B Cash Out			50.00	
CY	9:48:44	123	8 Withdra			500.00	

Print receipt       Retrieve e-Receipt

Learn About This Feature

Screen mockup only

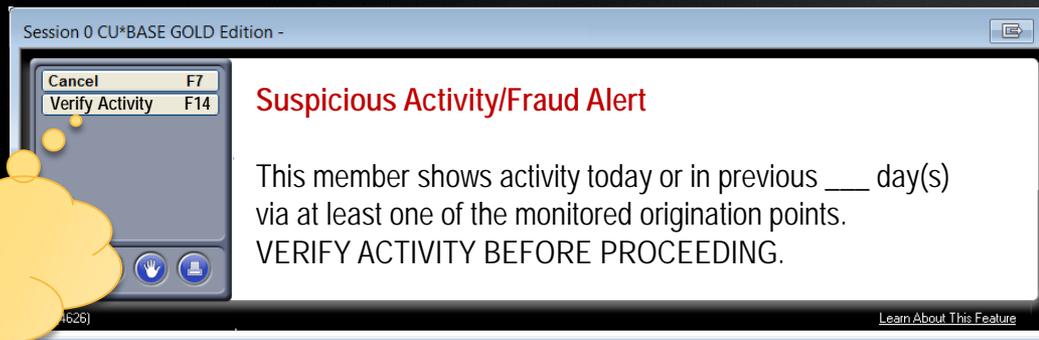
Direct access to this from trans history and SARs/Fraud Alert window

Similar to regular Teller Audit feature but instead includes all teller activity for one member

Coming  
in 2013!

# #32512 In Development Now

- Add new **"Teller Activity"** button to trans history:
  - View all teller activity for single member
  - Go back up to 90 days (uses the teller receipts database)
- Enhance optional **SARs/fraud alert**:
  - Extend up to 9 days (weekend drive-in teller activity, checks taking a day or two to clear)
  - Define which transaction origination points trigger the warning
- Change description on **in-house checks**:
  - On receipt for the person who made the deposit: "OTHER CU MBR CHECK"
  - Trans description for the member who wrote the check: "CHECK W/D"
  - In online banking: "CHECK 1234567"



Will go to new  
Teller Activity  
screen

# Up next... "My Teller Interactions" for members via It's Me 247

Member Account Statements    Credit Card Statements    Teller Receipt Analysis

09/30/2010  
08/31/2010  
07/31/2010  
06/30/2010  
05/31/2010  
04/30/2010  
03/31/2010  
02/28/2010  
01/31/2010  
12/31/2009

## Teller Receipt Analysis

Account #    Start Date    End Date     [Printable Version](#)

2    09/01/2010    09/30/2010

Following is a summary of individual line items from all teller receipts for the analysis period. Only activity posted in the lobby by a credit union teller will be included.

Transaction Category	Count	Total Amount
+ <a href="#">Cash received from a teller</a>	4	836.61
- <a href="#">Checks In</a>	3	511.61
Receipt ID    Date    Time    Description    Teller    Suffix    Amount		
<a href="#">1953268</a> 09/23/2010    10:41:25    Checks In    28       120.90		
<a href="#">1953268</a> 09/23/2010    10:41:25    Checks In    28       117.00		
<a href="#">1953268</a> 09/23/2010    10:41:25    Checks In    28       273.71		
+ <a href="#">Purchase of miscellaneous services from teller</a>	1	335.00
+ <a href="#">Teller withdrawals and loan disbursements</a>	4	660.00



Sort of like this but a feature right in It's Me 247, not just for e-Statement members

**It's Me 247**  
Online Banking  
e-Statements