Tracking Cashed-Check Activity at the Teller Line

Coming in 2013!

Screen mockup only

Similar to regular Teller Audit feature but instead includes _all_ teller activity for _one_ member

Direct access to this from trans history and SARs/Fraud Alert window

#32512 In Development Now

- Add new "**Teller Activity**" button to trans history:

  - View all teller activity for single member

  - Go back up to 90 days (uses the teller receipts database)

- Enhance optional **SARs/fraud alert**:

  - Extend up to 9 days (weekend drive-in teller activity, checks taking a day or two to clear)

  - Define which transaction origination points trigger the warning

- Change description on **in-house checks**:

  - On receipt for the person who made the deposit: "OTHER CU MBR CHECK"

  - Trans description for the member who wrote the check: "CHECK W/D"

  - In online banking: "CHECK 1234567"
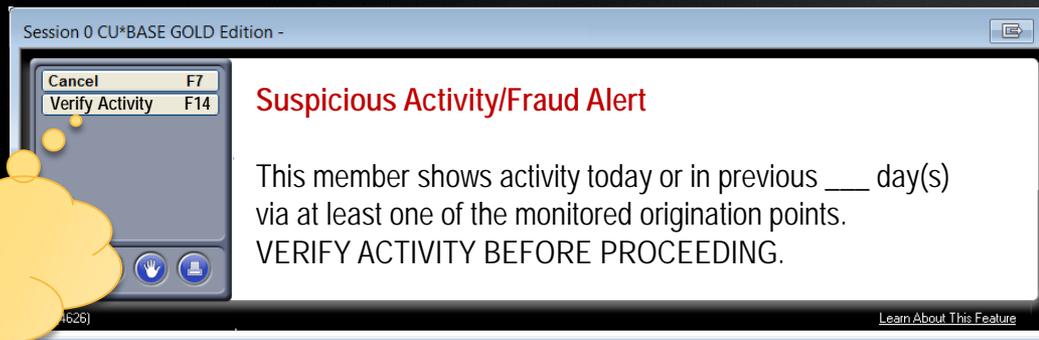
Will go to new Teller Activity screen

Session 0 CU*BASE GOLD Edition -

| Cancel | F7 |
| Verify Activity | F14 |

Suspicious Activity/Fraud Alert

This member shows activity today or in previous ___ day(s) via at least one of the monitored origination points. VERIFY ACTIVITY BEFORE PROCEEDING.

(4626)

Learn About This Feature

Up next... "My Teller Interactions" for members via **It's Me 247**

Member Account Statements | Credit Card Statements | **Teller Receipt Analysis**

09/30/2010
08/31/2010
07/31/2010
06/30/2010
05/31/2010
04/30/2010
03/31/2010
02/28/2010
01/31/2010
12/31/2009

Teller Receipt Analysis

Account #	Start Date	End Date	
2	09/01/2010	09/30/2010	**Printable Version**

Following is a summary of individual line items from all teller receipts for the analysis period. Only activity posted in the lobby by a credit union teller will be included.

Transaction Category					Count	Total Amount
+ **Cash received from a teller**					4	836.61
- **Checks In**					3	511.61

Receipt ID	Date	Time	Description	Teller	Suffix	Amount
1953268	09/23/2010	10:41:25	Checks In	28		120.90
1953268	09/23/2010	10:41:25	Checks In	28		117.00
1953268	09/23/2010	10:41:25	Checks In	28		273.71

+ **Purchase of miscellaneous services from teller**					1	335.00
+ **Teller withdrawals and loan disbursements**					4	660.00

It'sMe247
Online Banking
e-Statements

Sort of like this but a feature right in **It's Me 247,** not just for e-Statement members